

ROLE DESCRIPTION OF OUTRIGGER CALOUNDRA CLUB CAPTAINS

ROLE OF THE CAPTAIN

Club Captains promote harmony within the club and are our keepers of 'Aloha'. Club Captains contribute to the development of the club by providing advice and guidance to members, coaches and the management committee. See notes about Juniors.

DUTIES OF A CLUB CAPTAIN

- Demonstrate exemplary behaviour and act as role models for all members
- Welcome and assist new paddlers
- Receive complaints and take action to find a solution (see notes)
- Mediate low level disputes between members (see notes)
- Escalate medium to high level issues to the management committee or AOCRA where appropriate (see notes)
- Be available as a confidant and provide support and advice where needed
- Encourage club members to be involved in social and voluntary activities
- Be a conduit between the coaches and paddlers concerning team issues

SKILLS AND QUALITIES REQUIRED

- Excellent communicator
- Approachable and trustworthy
- Knowledge of the club
- Seek and represent the views of others
- Radiate positive energy and inspire others to do so

APPOINTMENT OF CLUB CAPTAINS

- Club Captains are nominated by members and voted in at the Annual General Meeting.
- The club must have at least one male and one female club captain. The club may have up to 4 club captains to present the views of members
- Club Captains may not hold a position on the management committee
- Club Captains may not be a head coach or a coach who is responsible for crew selections

NOTES

Examples of low level issues may include:

- crew selections
- feelings of isolation
- feedback on coaching styles
- levels of enjoyment at training
- feeling nervous about racing
- personality clashes and tension within crews

Examples of medium to high level issues may include:

- bullying, intimidation, harassment and abuse
- suspected financial mismanagement

Juniors are encouraged to talk to their parents about any issues they are having within the club. Parents may then chose to escalate issues with the Club Captains, coaches or the management committee.